

# Privacy Policy

## Chomps: Cooking & Social

**Effective Date:** Jan 20, 2026

Routes Technologies LLC (“Company,” “we,” “our,” or “us”) operates the Chomps: Cooking & Social application (“Chomps” or the “App”). This Privacy Policy explains how we collect, use, disclose, and protect information when you use our platforms.

By accessing or using Chomps, you agree to the practices described in this Privacy Policy.

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## 1. Information We Collect

We collect information that you provide directly, information collected automatically through your use of the App, and limited information from third-party services.

### Information You Provide

- Email address
- Display name or username
- Profile photo
- Account credentials (via email/password, Google, or Apple)
- Content you upload, including posts, recipes, images, and comments

Real names are not required to use the App.

### Information Collected Automatically

When you use the App, we may automatically collect:

- Device information (operating system, app version, device type)
- IP address
- Usage data (such as screens viewed and interactions)
- Crash logs and diagnostic data

We do **not** collect precise or approximate location data.

### Cookies and Web Technologies



When you access Chomps through our website or web-based platforms, we may use cookies and similar technologies to support functionality and improve performance.

Cookies are small data files stored on your device that help us:

- Maintain session state and authentication
- Improve site reliability and performance

We do **not** use cookies for targeted advertising or cross-site tracking.

You may control or disable cookies through your browser settings. Please note that disabling cookies may affect certain features or functionality of the web experience.

Native mobile applications (iOS and Android) do not use browser cookies but may rely on similar local storage mechanisms provided by the operating system for essential functionality.

## 2. How We Use Your Information

We use collected information to:

- Create and manage user accounts
- Provide and maintain App functionality
- Display user profiles and content
- Improve recommendations within the App
- Monitor performance, stability, and crashes
- Communicate service-related updates or support responses
- Enforce policies and maintain platform security

We do **not** analyze user behavior for advertising purposes.

## 3. AI-Powered Features

Chomps uses AI to recommend content within the App.

- AI recommendations are designed to improve user experience
- AI models may be updated using **aggregated and anonymized user interaction data (such as general engagement patterns)** to improve recommendations
- We do **not** train AI models on individual user content
- We do **not** use AI to profile users or make automated decisions with legal or significant effects

## 4. Payments and Commerce

Chomps does not currently process payments directly within the App.

If future features involve transactions, payment processing will be handled by third-party providers such as Square. Routes Technologies LLC does **not** store payment card or banking information.

## 5. Third-Party Services

We rely on trusted third-party services to operate and improve Chomps, including:

- Cloud hosting and infrastructure providers
- App distribution platforms (Apple App Store, Google Play)
- Analytics and crash reporting tools
- Developer and API partners related to food, grocery, and delivery services

These third parties process information only as necessary to provide their services and in accordance with their own privacy policies.

## 6. Public and Private Profiles

Users may choose to maintain public or private profiles.

- Public profiles may be visible to other users
- Private profiles limit visibility according to in-app settings

You are responsible for the information you choose to make public.

## 7. Data Retention

We retain personal information only for as long as necessary to:

- Provide the App and its features
- Comply with legal obligations
- Resolve disputes and enforce agreements

When information is no longer required, it is securely deleted or anonymized.

## 8. Your Rights and Choices

You have the right to:



- Edit your account information
- Delete your account
- Request deletion of your personal data

Requests can be made through in-app settings or by contacting us at [support@routestechnologies.com](mailto:support@routestechnologies.com)

## 9. Children's Privacy

Chomps is **not intended for children under the age of 13**.

We do not knowingly collect personal information from children under 13. Accounts suspected of violating this policy may be restricted or removed.

## 10. Data Security

We take reasonable technical and organizational measures to protect personal information. However, no system is completely secure, and we cannot guarantee absolute security.

## 11. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be reflected by revising the "Effective Date." Continued use of the App after changes indicates acceptance of the updated policy.

## 12. Contact Us

If you have questions or concerns about this Privacy Policy, contact:

**Routes Technologies LLC**

Email: [support@routestechnologies.com](mailto:support@routestechnologies.com)

Subject: *Support - Privacy Policy Inquiry*

