

Terms of Service

Chomps: Cooking & Social

Effective Date: Feb 1, 2026

These Terms of Service ("Terms") govern your access to and use of the Chomps: Cooking & Social application, website, and related services (collectively, the "Platform"), operated by Routes Technologies LLC ("Company," "we," "our," or "us").

By accessing or using Chomps, you agree to these Terms and our Privacy Policy. If you do not agree, you may not use the Platform.

1. Eligibility

You must be at least 13 years old to use the Platform. By using Chomps, you represent that you meet this requirement and that all information you provide is accurate and complete.

2. Accounts and Responsibility

You may create an account using email/password, Google, or Apple sign-in. You are responsible for safeguarding your account credentials and for all activity that occurs under your account. You may not share, sell, or transfer your account to another person. You are responsible for maintaining access to the email or authentication method associated with your account.

We reserve the right to suspend, restrict, or terminate accounts that violate these Terms, our policies, applicable law, or that pose a risk to users or the Platform.

3. User Content

Chomps allows users to create, post, and share content including recipes, images, comments, posts, and other materials ("User Content").

You retain ownership of your User Content. By posting content on Chomps, you grant Routes Technologies LLC a non-exclusive, royalty-free, worldwide, limited license to host, store, display, reproduce, distribute, and modify your content solely as necessary to operate, maintain, improve, moderate, secure, and promote the Platform, including displaying content to other users and enforcing these Terms.



You are solely responsible for your User Content and represent that you have all necessary rights and permissions to post it.

4. House Rules

Chomps is a social cooking platform built around creativity, sharing, and community. By using the Platform, you agree to follow these rules:

- Be respectful to other users
- Share content related to food, cooking, and community
- Do not harass, threaten, or discriminate against others
- Do not post explicit, violent, or dangerous content
- Do not spread false or misleading information about health or food safety
- Do not spam, scam, impersonate others, or manipulate engagement
- Do not attempt to bypass rules, moderation, or bans

Violations may result in content removal, account restrictions, or permanent bans.

5. Community Guidelines and Prohibited Content

In addition to the House Rules, the following content and behavior are prohibited on the Platform:

- Hate speech, harassment, bullying, or threats toward individuals or groups
- Discrimination based on race, ethnicity, nationality, religion, gender, sexual orientation, or disability
- Violence, glorification of harm, or encouragement of self-harm
- Sexually explicit content, sexual exploitation, or content involving minors
- Dangerous or misleading information related to health, nutrition, food preparation, or personal safety
- Spam, scams, impersonation, coordinated manipulation, or deceptive practices
- Copyright, trademark, or intellectual property infringement
- Content intended primarily to shock, provoke, or disrupt the community

We reserve the right to remove content that violates these guidelines even if it is not illegal.

6. Platform Rules and Prohibited Use

You agree not to:

- Use the Platform for unlawful or fraudulent purposes
- Attempt to access accounts, systems, or data without authorization
- Circumvent moderation, safety, or security systems
- Use automation, scraping, or bots without permission



- Reverse engineer, exploit, or interfere with Platform functionality
- Attempt to evade enforcement actions or bans

Violations may result in enforcement action regardless of intent.

6.1. Illegal and Exploitative Activities

You may not use the Platform to engage in, promote, facilitate, or attempt any illegal activity, including but not limited to:

- Advertising, selling, distributing, or facilitating illegal drugs, controlled substances, or drug paraphernalia
- Sexual exploitation, solicitation, grooming, or abuse of minors
- Human trafficking, coercion, or exploitation of any kind
- Fraud, money laundering, or financial crimes
- Distribution of stolen goods or illegal services
- Any activity that violates local, state, federal, or international law

We may report suspected illegal activity to law enforcement and cooperate with investigations as required by law.

7. Safety, Moderation, and Enforcement Policy

Routes Technologies LLC actively moderates the Platform to maintain a safe and respectful environment.

We may take enforcement actions at our sole discretion, including but not limited to:

- Removing or limiting visibility of content
- Issuing warnings or educational notices
- Temporarily restricting features or interactions
- Temporarily suspending accounts
- Permanently banning accounts

Enforcement decisions may be based on content, behavior, usage patterns, user reports, or internal safety signals.

Severe violations, repeated violations, or attempts to bypass enforcement may result in permanent account termination without warning.

Creating or using alternate accounts to evade enforcement is prohibited and may result in immediate termination of all associated accounts.

8. Enforcement and Ban Matrix

We apply enforcement actions proportionally but reserve discretion in all cases.

Minor violations may result in content removal or warnings.

Repeated or moderate violations may result in temporary feature restrictions or account suspension.

Severe violations, including harassment, hate speech, exploitation, fraud, or ban evasion, may result in immediate and permanent bans.

We are not obligated to follow a specific escalation path and may skip steps when necessary to protect users or the Platform.

9. Appeals

In limited cases, users may submit an appeal by contacting **support@routestechnologies.com**. Appeals are reviewed at our discretion. Submission of an appeal does not guarantee reinstatement, and we are not required to provide detailed explanations for moderation or enforcement decisions.

10. Public and Private Profiles

Users may choose to maintain public or private profiles. Public content may be visible to other users. Private content visibility is controlled through Platform settings. You are responsible for the information you choose to make public.

11. AI-Powered Features

Definition of AI

For purposes of these Terms, “AI” or “AI-powered features” refer to automated systems and machine-learning technologies used to analyze aggregated, de-identified data and interaction signals to support functionality such as recommendations, ranking, moderation assistance, and performance optimization.

Chomps uses AI-powered features to improve recommendations, platform performance, and overall user experience. These features may rely on aggregated, de-identified interaction signals (such as feature usage patterns) to enhance functionality and personalization.

AI systems on the Platform do not make legal, medical, nutritional, food safety, or financial decisions, and are not used for targeted advertising or user profiling.



We do not train AI models on the textual, visual, or profile content of individual users, and we do not use user-generated content to train general-purpose AI models.

AI functionality may change or evolve over time as features are improved or added.

12. Payments and Commerce

Chomps does not currently process payments directly through the Platform. If future features involve transactions, payment processing will be handled by third-party providers. Routes Technologies LLC does not store payment card or banking information. Additional terms may apply to future commerce features.

13. Third-Party Services

The Platform may integrate with third-party services including cloud providers, analytics tools, app distribution platforms, and external APIs. We are not responsible for third-party services, and your use of them is governed by their respective terms and policies.

14. Termination

You may delete your account at any time through Platform settings. We may suspend or terminate your access to the Platform at any time for violations of these Terms, legal compliance, safety concerns, or to protect the integrity of the Platform.

Termination may be permanent and does not limit our right to pursue further action where permitted by law.

Sections relating to User Content licenses, disclaimers, limitation of liability, indemnification, governing law, and any other provisions which by their nature should survive termination shall survive the termination of these Terms.

15. Disclaimer of Warranties

The Platform is provided “as is” and “as available.” We do not guarantee uninterrupted access, error-free operation, or the accuracy of user-generated content. Use of the Platform is at your own risk.

Content on the Platform is provided for informational and entertainment purposes only and does not constitute medical, nutritional, dietary, allergy, or food-safety advice.

Users are solely responsible for evaluating recipes, ingredients, preparation methods, cooking temperatures, sanitation practices, and potential allergens before use or consumption.



Routes Technologies LLC does not guarantee the safety, accuracy, or suitability of any recipe or content shared on the Platform.

16. Limitation of Liability

To the maximum extent permitted by law, Routes Technologies LLC shall not be liable for indirect, incidental, special, or consequential damages arising from your use of or inability to use the Platform.

17. Indemnification

You agree to indemnify and hold harmless Routes Technologies LLC from claims, damages, losses, or expenses arising out of your use of the Platform, your User Content, or your violation of these Terms.

18. Copyright and DMCA Takedown Policy

Routes Technologies LLC respects the intellectual property rights of others and expects users of the Platform to do the same.

If you believe that content available on the Platform infringes your copyright, you may submit a written notification pursuant to the Digital Millennium Copyright Act ("DMCA") by contacting our designated copyright agent:

Email: support@routestechnologies.com

Subject Line: DMCA Takedown Notice

Your DMCA notice must include the following information:

A physical or electronic signature of the copyright owner or an authorized representative;

Identification of the copyrighted work claimed to have been infringed;

Identification of the allegedly infringing material and sufficient information to locate it on the Platform;

Your contact information, including a valid email address;

A statement that you have a good-faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and

A statement, made under penalty of perjury, that the information in the notification is accurate and that you are the copyright owner or authorized to act on the owner's behalf.



Upon receipt of a valid DMCA notice, we may remove or disable access to the allegedly infringing content.

If content is removed pursuant to a DMCA notice, the affected user may submit a counter-notification in accordance with applicable law.

Routes Technologies LLC may terminate accounts of users who are determined to be repeat infringers, in appropriate circumstances and at our discretion.

19. Changes to These Terms

We may update these Terms from time to time. Updates will be reflected by revising the Effective Date. Continued use of the Platform constitutes acceptance of the updated Terms.

20. Governing Law

These Terms are governed by the laws of the State of North Carolina, without regard to conflict-of-law principles.

21. No Arbitration; No Class Action Waiver

Disputes arising out of or relating to these Terms or the Platform shall be resolved in a court of competent jurisdiction.

We do not require arbitration, and nothing in these Terms waives your right to participate in a class action, collective action, or jury trial where permitted by law.

22. Contact Information

Routes Technologies LLC

Email: support@routestechnologies.com

Subject: *Support – Terms of Service Inquiry*

